



# Privacy Policy

## Who we are

The Nest Farms is the Data Controller responsible for your personal data.

Contact details:

Hannah Tuckwell

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## Our commitment to your privacy

We are committed to protecting your personal data and complying with UK GDPR and the Data Protection Act 2018.

## What data we collect and why

Website users:

We may collect IP address, browser type and usage data.

Lawful basis: Legitimate interests.

Volunteers:

We collect contact details, skills and volunteering history.

Lawful basis: Legitimate interests.

Issue Date: 05.05.2026

Review Date: 05.05.2027

Participants / Core Volunteers:

We collect sensitive data including:

- Date of birth
- National Insurance number
- Medical and mental health information
- Safeguarding and support needs

Lawful basis:

- Explicit consent
- Vital interests (safeguarding)
- Legitimate interests

Donors:

We collect name, address and donation records.

Lawful basis:

- Legal obligation (Gift Aid)
- Legitimate interests
- Consent for communications

## **How we store data**

We use:

- Google Workspace (Gmail, Google Forms)
- LearnTrek
- Secure physical storage

Security measures include restricted access, password protection and staff confidentiality.

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## **Sharing data**

We do not sell personal data.

We may share data with:

- Service providers (Google, LearTrek)
- Legal authorities where required
- Safeguarding partners where necessary
- With consent where appropriate

## **International transfers**

Some providers may store data outside the UK. Safeguards such as Standard Contractual Clauses are used.

## **Retention**

- Volunteers: 3 years
- Participants: 3 years (with minimal archive)
- Donors: 7 years

## **Cookies**

We use cookies with user consent via a banner.

## **Your rights**

Under UK GDPR, you have the right to:

- Be informed
- Access your data
- Rectify inaccurate data
- Request erasure (where applicable)
- Restrict processing
- Object to processing
- Data portability

Some rights may be limited where we are required to retain data for legal or safeguarding purposes.

You can complain to the ICO: [www.ico.org.uk](http://www.ico.org.uk)

## **Data breaches**

We take data security seriously and have procedures in place to deal with suspected breaches.

If a breach is likely to result in a risk to your rights and freedoms, we will:

- Notify the ICO where required
- Inform affected individuals without undue delay

We will investigate and take steps to minimise harm.

## **Security**

We take appropriate steps to protect your data but cannot guarantee absolute security.

## **Review and Update**

This policy will be reviewed annually to ensure that it remains up to date and compliant with data protection legislation.

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